

Learning Solutions' digital credentials

FAQs



Here's what you need to know about Mercer Learning Solutions' digital credentials

We are committed to providing you with the tools necessary to achieve your professional goals and we understand that communicating your credentials in an ever-expanding online marketplace can be challenging. That is why we work with Credly to provide you with a digital version of your credential. Digital badges allow you to share your certification and can be used in email signatures or digital resumes, and on social media sites such as LinkedIn. This digital image contains verified metadata that describes your qualifications and the process required to earn them.



How do I earn a badge?

On the successful completion of the program learners will be eligible to demonstrate their certification with a digital version of your credential. This digital badge contains verified metadata that describes your qualification and the process required to earn it.

How will I know if I've earned a badge?

You will receive an email notification from Credly (admin@credly.com) with instructions for claiming your badge and setting up your account.

What will the badges look like?

[Visit our profile](#) to see the programs and certifications that our badges apply to.

What is an open badge?

Open badges are web-enabled versions of a credential, certification or learning outcome which can be verified in real-time, online.

How does my certification get displayed as a badge?

We work with Credly to translate the learning outcomes you've demonstrated into a badge, issued and managed through the company digital badging platform. The technology Credly uses is based on the Open Badge Standards maintained by IMS Global. This enables you to manage, share and verify your competencies digitally.

What are the benefits of a badge?

Representing your skills as a badge gives you a way to share your abilities online in a way that is simple, trusted and can be easily verified in real time. Badges provide employers and peers concrete evidence of what you had to do to earn your credential and what you're now capable of. Credly also offers labour market insights, based on your skills. You can search and apply for job opportunities right through Credly.

Who is Credly?

Credly is the end-to-end solution for issuing and managing digital credentials. Credly works with credible organisations to provide digital credentials to individuals, worldwide.

What if I don't want my badge to be public?

You can easily configure your privacy settings in Credly. You're in complete control of the information about yourself that is made public.

Is there a fee to use Credly?

No. This is a service we provide to you, at no cost.

What's to keep someone else from copying my badge and using it?

While badges are simply digital image files, they are uniquely linked to data hosted on Credly. This link to verified data makes them more reliable and secure than a paper-based certificate. It also eliminates the possibility of anyone claiming your credential and your associated identity.

Where and how can I share my badge through Credly?

You can share your badge directly from Credly to LinkedIn, over email, embedded in a website or in your email signature.

What are labour market insights and how can I access them through Credly?

Labour market insights are pulled from live job requisitions. Based on your skills you can learn which employers are hiring, what job titles you might be qualified for, salary ranges and more. Search active job listings and even apply for them with just a few clicks through Credly. Access the labour market insights from your badge details page by clicking on Related Jobs, or by clicking on the skill tags assigned to your badge.

Can I export badges issued through Credly to other badge-storing platforms?

Yes, you can download your badge from the Share Badge page. Your downloaded badge contains Open Badge Infrastructure (OBI) compliant metadata embedded into the image. This allows you to store your badge on other OBI-compliant badge sites, such as the Badge Backpack.

Can I import badges issued from other platforms into Credly?

Not at this time.

I have a question about Credly. Where can I find support?

You can find tutorials and answers to additional questions here: support.credly.com



Useful resources:

[What is a Digital Credential](#)

[How to accept your badge](#)

[How to add a badge to an outlook signature](#)